

2021-4524
2023-03-03

BISSELL® Hard Floor Sanitize

FOR USE WITH BISSELL CROSSWAVE™ & SPINWAVE™ MACHINES

DOMESTIC
Concentrate Liquid Sanitizer
Cleans and Sanitizes
Eliminates 99.9% of Bacteria*

READ THE LABEL BEFORE USING

CAUTION
Keep Out of Reach of Children

Active Ingredients:

Alkyl (60% C₁₄, 30% C₁₆, 5% C₁₂, 5% C₁₈)
dimethyl benzyl ammonium chlorides0.21%
Alkyl (68% C₁₂, 32% C₁₄) dimethyl
ethylbenzyl ammonium chlorides0.21%

REG. NO. 34750 P.C.P. ACT

Distributed by:
BISSELL Canada Corporation
2100 Derry Road West #105
Mississauga, Ontario L5N 0B3
Canada
1-800-263-2535

See additional precautionary statements on back of label.

NET CONTENTS:

236 mL (0.23L)
946 mL (0.94L)

PRECAUTIONS

CAUTION. Causes moderate eye irritation. Avoid contact with eyes or clothing. Wash thoroughly with soap and water after handling and before eating, drinking, chewing gum, using tobacco, or using the toilet.

FIRST AID

If in eyes: Hold eye open and rinse slowly and gently with water for 15-20 minutes. Remove contact lenses, if present, after the first 5 minutes, then continue rinsing. Call a poison control center or doctor for treatment advice. Take the container, label or product name and Pest Control Product Registration Number with you when seeking medical attention.

TOXICOLOGICAL INFORMATION: Treat symptomatically.

STORAGE AND DISPOSAL

Storage: Store in original container in areas inaccessible to small children. Store between 35°F to 85°F in dry, well-ventilated area away from chemicals, direct light, heat or open flame. Do not mix with other cleaning products. Keep securely closed.

Disposal: Do not reuse empty container. Dispose of empty container with household garbage.

RECOMMENDED USE SURFACES SEALED, NON-POROUS: Wood Floors, Terrazzo, Vinyl, Hardwoods, Ceramic Tiles

*Kills 99.9% of *Enterobacter aerogenes* (ATCC 13408) and *Staphylococcus aureus* (ATCC 6538) with a wet contact time of 5 minutes.

For more information about using this product, visit www.BISSELL.com

Use only on hard non-porous floors. Not for use on unsealed, damaged, or unfinished floors.

NOTICE TO USER: This pest control product is to be used only in accordance with the directions on the label. It is an offence under the Pest Control Products Act to use this product in a way that is inconsistent with the directions on the label.

DIRECTIONS FOR USE

Read User Guide fully prior to use.

Note: Any solution remaining in the clean water tank should be emptied prior to machine storage.

HOW TO USE IN CROSSWAVE MACHINE:

1. Fill machine formula tank with water to Water fill line (for small areas- 355 ml, for large areas- 710 ml). Then add formula to Formula fill line (for small areas- 59 ml, for large areas- 118 ml). Cap tank and return to machine.

2. Use machine as directed in the User Guide under the heading “**Cleaning Your Hard Floors**”.

To Clean: Hold the spray trigger to apply solution to floor.

To Sanitize: Remove visible soil. Hold spray trigger to apply solution to floor. Allow floor to remain visibly wet for 5 minutes.

3. Empty dirty water tank down the drain.

4. Flush tank, filter and float with clean water after use. Allow to air dry.

5. Stay off cleaned area until completely dry.

HOW TO USE IN SPINWAVE MACHINE:

1. Fill machine formula tank with water to Water fill line (for small areas- 355 ml, for large areas- 710 ml). Then add formula to Formula fill line (for small areas- 59 ml, for large areas- 118 ml). Cap tank and return to machine.

2. Use machine as directed in the machine User

Guide under the heading “**Cleaning Your Sealed Hard Floors**”.

To Clean: Push the SPRAY button to dispense solution.

To Sanitize: Remove visible soil. Push the SPRAY button to dispense solution. Allow floor to remain visibly wet for 5 minutes.

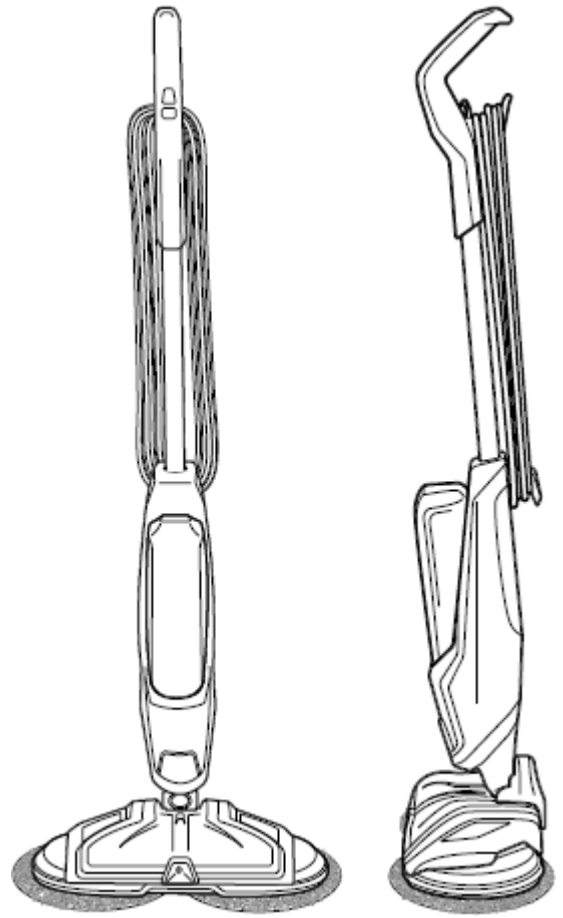
3. Stay off cleaned area until completely dry.



SPINWAVE™

USER GUIDE

[INSERT SERIES #] SERIES



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR SPINWAVE™.

When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

[Note to Reviewer: Electrical Safety Statements will be inserted here - INCLUDING:]

»Use only BISSELL cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Fluid section of this guide.]

SAVE THESE INSTRUCTIONS FOR FUTURE USE

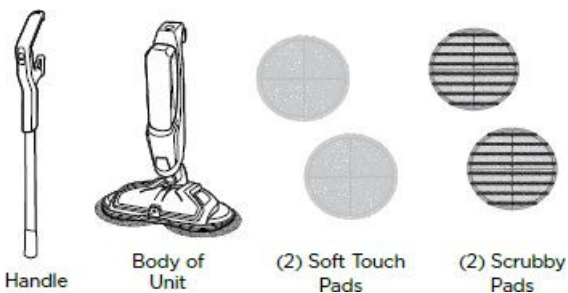
This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

Thanks for buying a BISSELL SpinWave™

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your hard surface floor cleaner works as well in two years as it does today, so this guide has tips on using (pages #-#), maintaining (pages #-#), and if there is a problem, troubleshooting (page #).

What's In The Box?

[Note to Reviewer: examples of Graphics and Naming of Items may vary slightly.]



8 fl. oz. BISSELL
Multi-Surface Formula



8 fl. oz. trial size of [Insert Name of Hard Surface Sanitizer]

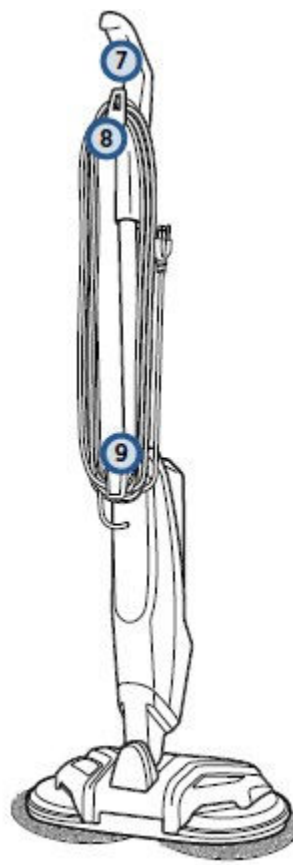
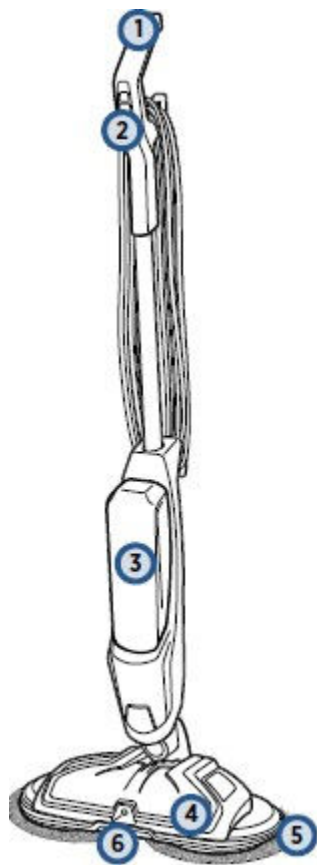
NOTE: Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

Safety Instructions [Page #]
 Product View.....[Page #]
 Assembly[Page #]
 Operations [Page #]

Maintenance & Care [Page #]
 Troubleshooting..... [Page #]
 Warranty [Page #]
 Service..... [Page #]
 Product Registration [Page #]
 Consumer Care..... [Page #]

Getting to Know Your SpinWave™

[Note to Reviewer: The below or similar graphics will be used. Names of parts and placement of numbers could vary.]



- 1 [insert part name]
- 2 [insert part name]
- 3 [insert part name]
- 4 [insert part name]
- 5 [insert part name]

- 6 [insert part name]
- 7 [insert part name]
- 8 [insert part name]
- 9 [insert part name]

Assembly

[Note to Reviewer: Example text and images. This may vary slightly.]

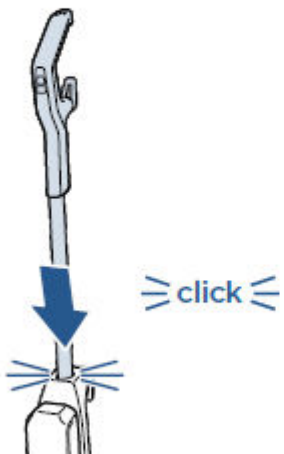
WARNING

Do not plug in your SpinWave™ until you are familiar with all instructions and operating procedures.

Your BISSELL SpinWave™ machine comes in two easy-to-assemble components and does not require any tools to assemble.

1

Insert handle into body of unit until you hear a click.



2



Then, wrap the cord around the Quick Release™ Cord Wrap and the Lower Cord Wrap. Your assembly is now complete!

NOTE: To easily unwrap the cord for use, just turn the Quick Release™ Cord Wrap downward to remove the cord from the cord wrap.

Cleaner and Sanitizer Formulas

WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the hard floor device.

Keep plenty of SpinWave™ formulas on hand so you can clean your hard floors and area rugs whenever it fits your schedule.

Always use SpinWave™ formulas in your machine. Other solutions may harm the machine and void the warranty.

SPINWAVE™ FORMULAS		
[Insert Graphic Image of Bottle]	[Insert Graphic Image of Bottle]	[Insert Graphic Image of Bottle]
Multi-Surface Formula	Wood Floor Formula	Hard Surface Sanitizer
Great for cleaning ALL sealed hard floors	Restore your wood floors' natural shine	Clean and Sanitize your floor in one easy step

Attaching Mop Pads

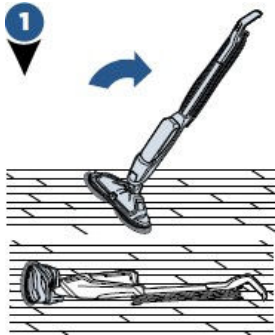
[Note to Reviewer: Below is an example of text and graphics. This may vary slightly.]

Your BISSELL SpinWave™ may have come with two different mop pads:

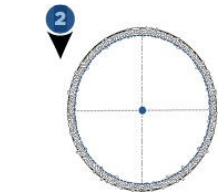


(2) Soft Touch Pads (2) Scrubby Pads

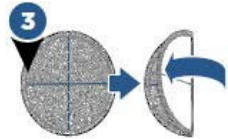
The Soft Touch Pad is best for everyday use on delicate flooring like sealed hardwoods and laminate. The Scrubby Pad is best used to power through tough, sticky messes.



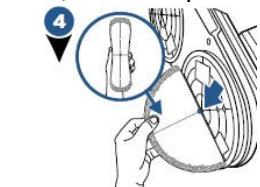
Your SpinWave™ may have come with mop pads attached. If not, to attach mop pads, carefully lay machine down on the floor.



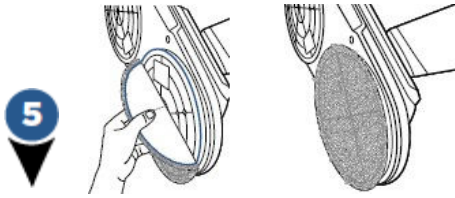
The back of the mop pad has a small dot in the center of the pad.



First, fold the pad in half, making sure the cloth material is inside the fold.



Then, with the mop pad folded, line up the small dot in the center of the pad with the middle screw on the bottom of the foot.

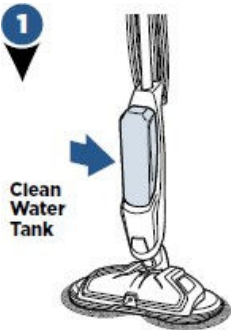


Lastly, line up the edge of the mop pad with the inner ring on the foot, attaching the mop pad to the hook and loop material on the bottom of the foot.

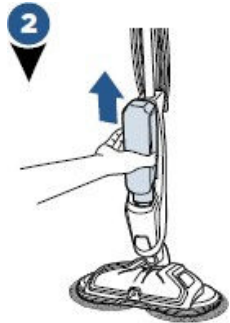
NOTE: These next steps are to help you apply the mop pads more accurately onto the machine.

Filling Your Clean Water Tank

[Note to Reviewer: The below or similar graphics depicting the steps may be used with the text below.]



The clean water tank is located on the front of the machine.

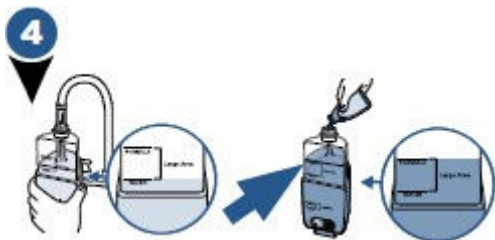


Lift the clean water tank straight up to remove from the machine.



Unscrew the cap from the clean water tank.

The clean water tank has two measuring volumes depending on the amount of space you would like to clean.



For **large area cleaning** (up to 700 sq ft)

- a. Fill formula tank with (warm) tap water to the second water fill line 24 fl. oz (710 mL).
- b. Then add BISSELL® SpinWave™ formula to the second formula fill line 4 fl. oz. (118 mL).

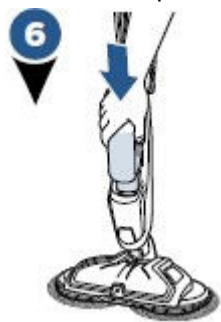


For **small area cleaning** (<350 sq ft)

- a. Fill formula tank with (warm) tap water to the first water fill line 12 fl. oz. (355 mL).
- b. Then add BISSELL® SpinWave™ formula to the first formula fill line 2 fl. oz. (59 mL).



Screw the cap back onto the clean water tank.



Slide the clean water tank back into place until you hear a click.

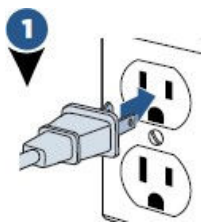
[A few notes about filling the clean water tank:

- Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL solution. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.]**

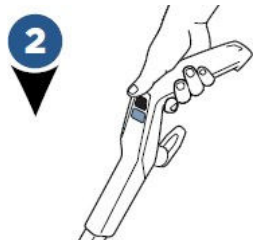
Cleaning Your Sealed Hard Floors

ATTENTION: This machine is designed to be used only on sealed hard floors and should not be used on carpet or rugs. For best cleaning results, sweep or vacuum the floor surface prior to using the BISSELL SpinWave™. This is to avoid scratching or damaging floors from sharp debris.

[Note to Reviewer: The below or similar graphics depicting the steps may be used with the steps below.]



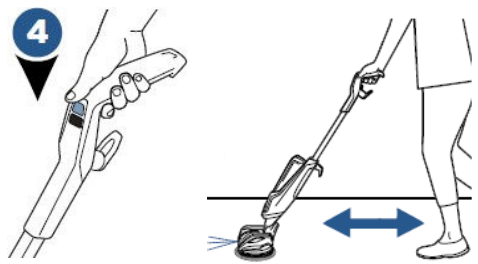
Plug machine into a properly grounded outlet.



Press the ON/OFF button to start cleaning your sealed hard floors.



Recline the body of the machine backward to start the rotating mop pads.



To clean, push the SPRAY button to dispense solution.



Solution will spray out of the nozzle on the front of the foot. You should hear a soft buzzing noise each time you press the SPRAY button to indicate solution being dispensed.

To clean: Push the SPRAY button to dispense solution. **To Sanitize:** Remove visible soil. Using the Hard Surface Sanitizer (or insert brand name), push the SPRAY button to dispense solution. Allow **floor** to remain visibly wet for 5 minutes.

NOTE: Hard Surface Sanitizer formula is for use on hard, sealed floors only. Read sanitizer container label fully prior to use.

6



For more difficult and stuck on messes, spray solution directly on mess and line up one of the mop pads parallel to the mess. Move mop pad over mess and slowly move machine back and forth to clean, continuing to spray solution as needed.

TIP: For optimum cleaning, perform overlapping cleaning strokes while dispensing cleaning solution. Care should be taken to not over wet the floor surface, especially when cleaning wood and other delicate floor surfaces.

TIP: When cleaning near baseboards, edges, or furniture you may feel a slight pull from the unit due to bouncing off the surface.

NOTE: When finished cleaning, make sure to push the OFF button before standing the machine upright as the mop pads will continue to spin until the machine is turned OFF.

Cleaning Your SpinWave™

⚠ WARNING

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

⚠ WARNING

Do not set the machine on carpet, rug, or other fabric surface when mop pad is removed as hook and loop material on foot may damage them.

⚠ WARNING

Do not store machine on wet mop pads as they may damage wood or other delicate floors.

[Note to Reviewer: Instructions and graphics for turning off, removing maps, washing them and wrapping cord will be displayed here.]

NOTE: Any solution remaining in the clean water tank should be emptied prior to machine storage.

NOTE: Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is danger of freezing. Freezing may damage internal components and void the warranty.

Troubleshooting

Problem	Possible causes	Remedies
[Title Display]	[Listed causes]	[Suggested fix]

Warranty

[Warranty text will be inserted here.]

Service

[Service contact information will be provided here.]

Register your product today!

[Product registration, rewards, feedback request etc. will be inserted here.]

Manufactured [by] [for]:
Bissell Homecare, Inc. 2345 Walker Ave, NW Grand Rapids, MI 49544

Manufactured by [BISSELL brand
Questions or comments 1.800.237.7691 ©(year) BISSELL Homecare Inc., Grand Rapids, MI 49544 USA
www.bissell.com]

©(year) BISSELL Homecare Inc.
BISSELL International Trading Company BV Stadhouderskade 55,
1072 AB Amsterdam The Netherlands

[Questions?] [Comments?] [Call XXX-XXX-XXXX]

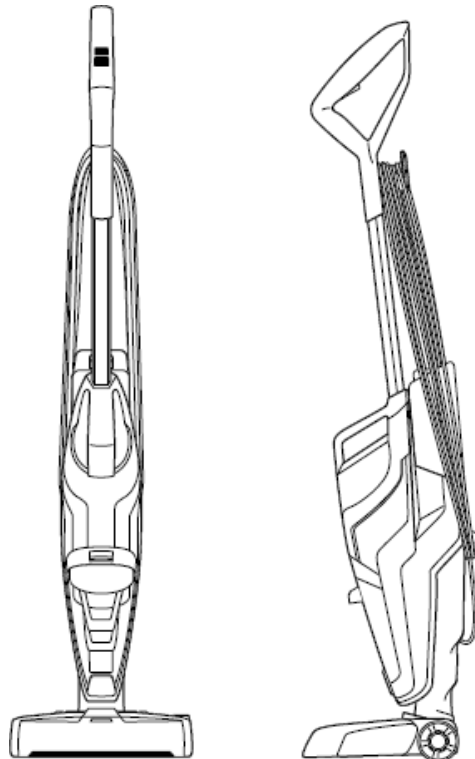
For Consumer Care contact:
BISSELL Homecare, Inc.
P.O. Box 1888
Grand Rapids, MI 49501



CROSSWAVE™

USER GUIDE

[INSERT SERIES #] SERIES



IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR CROSSWAVE™.

When using an electrical appliance, basic precautions should be observed, including the following:



TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

[Note to Reviewer: Electrical Safety Statements will be inserted here - INCLUDING:]

»Use only BISSELL cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Fluid section of this guide.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only. Commercial use of this unit voids the manufacturer's warranty.

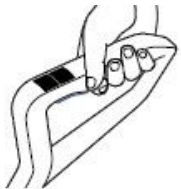
Thanks for buying a BISSELL CrossWave™

We love to clean and we're excited to share one of our innovative products with you. We want to make sure your multi-surface cleaner works as well in two years as it does today, so this guide has tips on using (pages #-#), maintaining (pages #-#), and if there is a problem, troubleshooting (page #).

Your multi-surface cleaner needs a little assembly before you can put it to work, so flip to page # and let's get started!

What's In The Box?

[Note to Reviewer: examples of Graphics and Naming of Items may vary slightly.]



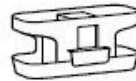
Handle



Dual Action
Multi-Surface
Brush Roll



Storage Tray



Brush Roll
Drying Tray



[Insert name of Cleaner]



[Insert Name of Hard Surface Sanitizer]

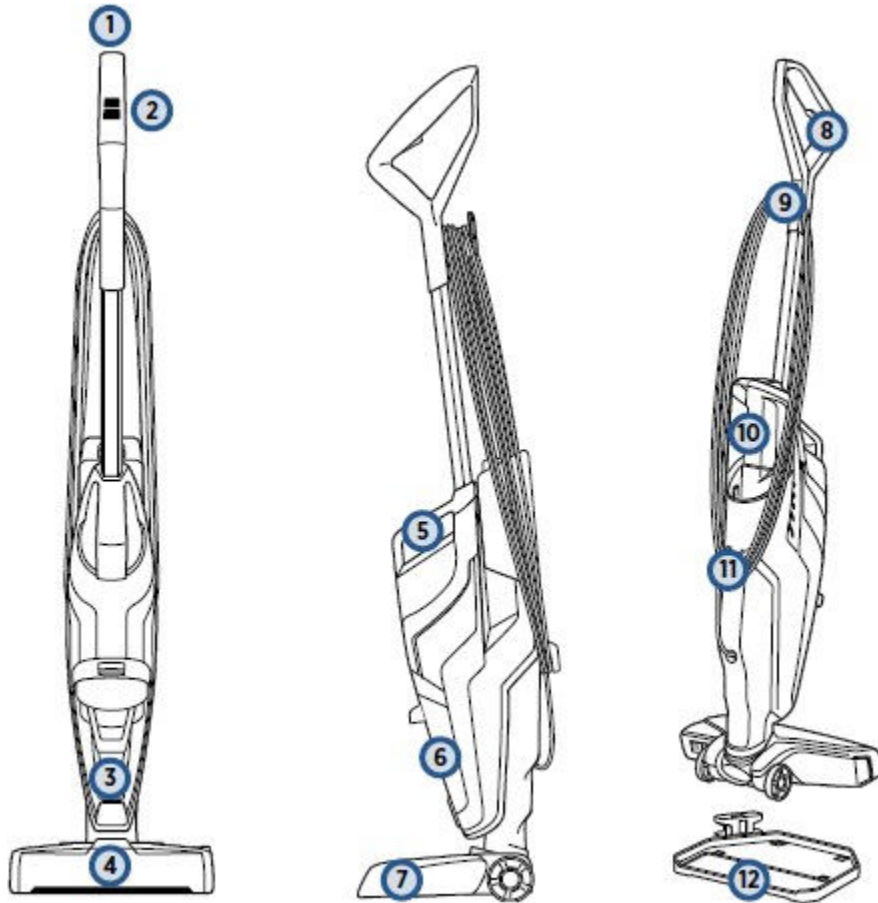
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Safety Instructions [Page #]
 Product View [Page #]
 Assembly [Page #]
 Cleaner and Sanitizer Formulas....[Page #]
 Operations [Page #]

Maintenance & Care [Page #]
 Troubleshooting [Page #]
 Warranty [Page #]
 Service [Page #]
 Product Registration [Page #]

Getting to Know Your CrossWave™

[Note to Reviewer: The below or similar graphics will be used. Names of parts and placement of numbers could vary.]



- 1 [insert part name]
- 2 [insert part name]
- 3 [insert part name]
- 4 [insert part name]
- 5 [insert part name]
- 6 [insert part name]

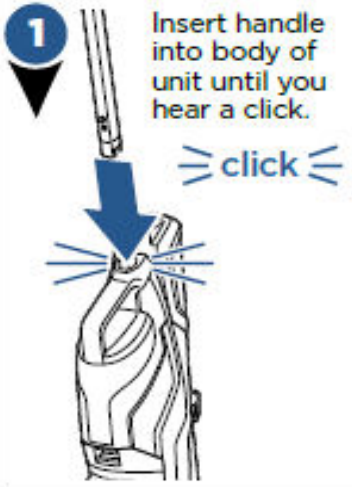
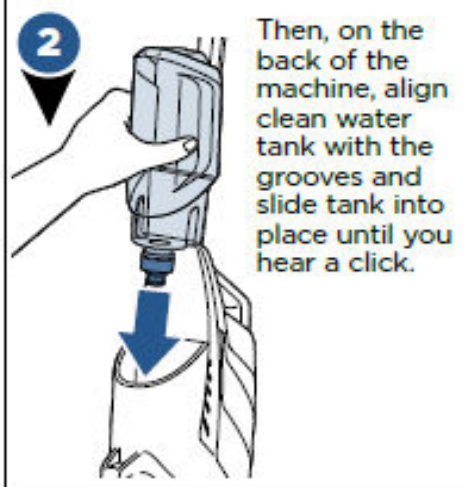
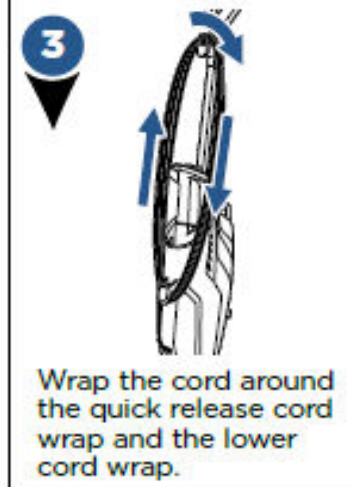
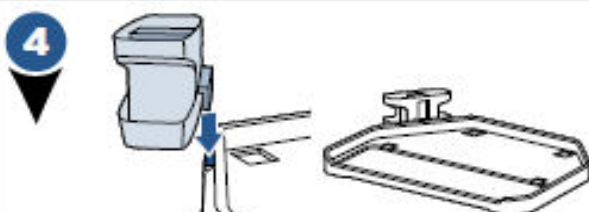
- 7 [insert part name]
- 8 [insert part name]
- 9 [insert part name]
- 10 [insert part name]
- 11 [insert part name]
- 12 [insert part name]

Assembly

[Note to Reviewer: Below is an example of text and graphics. This may vary slightly.]

WARNING

Do not plug in your CrossWave™ until you are familiar with all instructions and operating procedures.

<p>1</p> <p>Insert handle into body of unit until you hear a click.</p> <p>click</p> 	<p>2</p> <p>Then, on the back of the machine, align clean water tank with the grooves and slide tank into place until you hear a click.</p> 	<p>3</p>  <p>Wrap the cord around the quick release cord wrap and the lower cord wrap.</p>
<p>4</p>  <p>The Easy Clean Storage Tray consists of a machine storage tray and a brush roll drying tray. To assemble the Easy Clean Storage Tray, align arrows on the storage tray with the arrows on the brush roll drying tray and slide into place.</p>		

NOTE: To easily unwrap the cord for use, just turn the quick release cord wrap downward to remove the cord from the cord wrap.

Cleaner and Sanitizer Formulas

WARNING

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the hard floor device.

Keep plenty of CrossWave™ formulas on hand so you can clean your hard floors and area rugs whenever it fits your schedule.

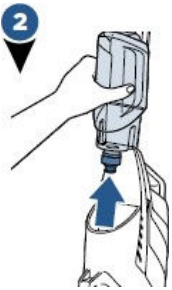
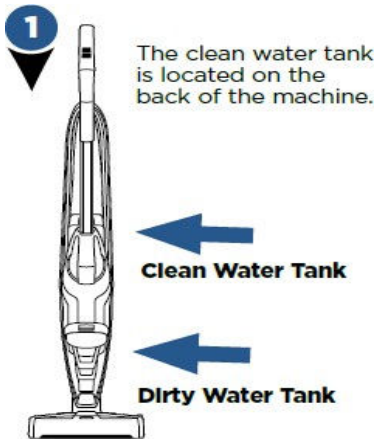
Always use CrossWave™ formulas in your machine. Other solutions may harm the machine and void the warranty.

CROSSWAVE™ FORMULAS

[Insert Graphic Image of Bottle]	[Insert Graphic Image of Bottle]	[Insert Graphic Image of Bottle]	[Insert Graphic Image of Bottle]
Multi-Surface Formula	Wood Floor Formula	Area Rug Formula	Hard Surface Sanitizer
Great for cleaning ALL sealed floors and area rugs	Restore your wood floors' natural shine	Removes stuck on and embedded dirt from area rugs	Clean and Sanitize your floor in one easy step

Filling Your Clean Water Tank

[Note to Reviewer: The below or similar graphics depicting the steps may be used with the text below.]

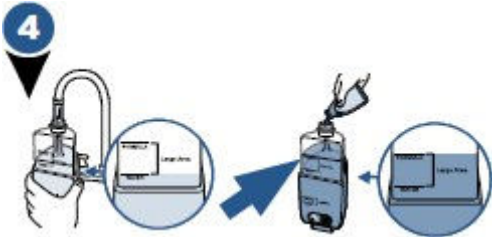


Lift the clean water tank straight up to remove from the machine.



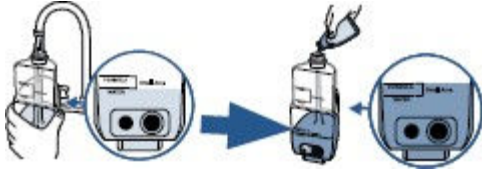
Unscrew the cap from the clean water tank.

The clean water tank has two measuring volumes depending on the amount of space you would like to clean.



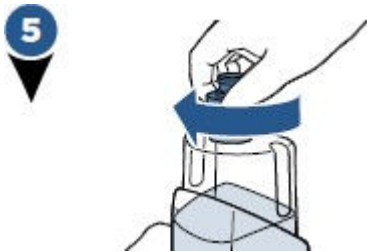
For **large area cleaning** (up to 700 sq ft)

- Fill formula tank with (warm) tap water to the second water fill line (24 fl. oz.) 710 mL.
- Then add formula to the second formula fill line (4 fl. oz.) 118 mL.



For **small area cleaning** (<350 sq ft)

- Fill formula tank with (warm) tap water to the first water fill line (12 fl. oz.) 355 mL.
- Then add formula to the first formula fill line (2 fl. oz.) 59 mL.



Screw the cap back onto the clean water tank.



On the back of the machine, align clean water tank with the grooves and slide tank into place until you hear a click.

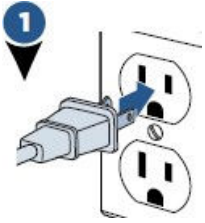
[A few notes about filling the clean water tank:

- Fill with warm (140°F/60°C MAX) tap water and add the appropriate BISSELL solution. **DO NOT USE BOILING WATER. DO NOT HEAT WATER OR TANK IN MICROWAVE.]**

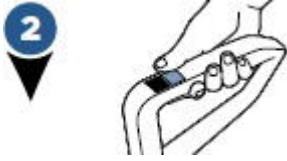
Cleaning Your Hard Floors

For use on sealed and non-porous flooring[including hardwoods, floors, wood floors, ceramic tile, terrazzo and vinyl].

[Note to Reviewer: The below or similar graphics depicting the steps may be used with the steps below.]



1) Plug machine into a properly grounded outlet.



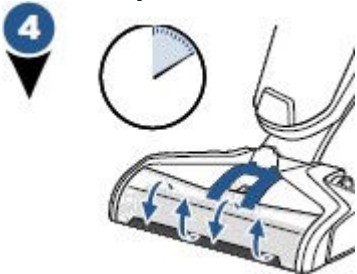
2) Select cleaning mode:

To start cleaning your hard floors, turn the machine ON pressing the HARD FLOOR button. Once the setting is selected, the dry vacuum will turn on. To turn OFF, press the HARD FLOOR setting a second time.

3) Recline the body of the machine backward to start the brush roll spinning. To stop the brush roll spinning,



you will need to stand the machine upright.



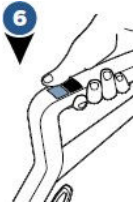
4) Before each use, hold the solution spray trigger for 10 seconds to prime the system with cleaning solution. LED lights illuminate when holding the trigger.

NOTE: When solution is flowing, you will see bubbles forming at the edges of the brush roll window.



5) **To clean:** Hold the spray trigger to apply solution to floor on both forward and backward passes. **To Sanitize:** Remove visible soil. Using the Hard Surface Sanitizer (or insert brand name), hold spray trigger to apply solution to floor on both forward and backward passes. Allow floor to remain visibly wet for 5 minutes.

NOTE: Hard Surface Sanitizer formula is for use on hard, sealed floors only. Do not use on carpet or area rugs. Read sanitizer container label fully prior to use.



- 6) To dry hard floors faster, release the trigger and clean a second pass without dispensing solution. Stay off cleaned area until completely dry.

TIP: When cleaning excessively dirty or muddy hard floors or if your brush roll looks dirty, use the Easy Clean Storage Tray to rinse your brush roll before cleaning your area rugs.

TIP: For overly challenging and stuck-on messes on your hard floors, activate the **RUG** mode and hold your CrossWave™ over the mess. Using short passes while holding the trigger allows the multi-surface brush to go to work.

Cleaning Area Rugs

[Note to Reviewer: Cleaning Area Rug Instructions and Graphics will be inserted on this page. Sanitizer product is not for use on rugs.]

Plug machine into a properly grounded outlet.

Select cleaning mode:

To start cleaning your rugs, turn the machine ON pressing the **RUG** button. Once the setting is selected, the dry vacuum will turn on. To turn OFF, press the **RUG** setting a second time.

Recline the body of the machine backward to start the brush roll spinning. To stop the brush roll spinning, you will need to stand the machine upright.

Before each use, hold the solution spray trigger for 10 seconds to prime the system with cleaning solution. LED lights illuminate when holding the trigger.

NOTE: When solution is flowing, you will see bubbles forming at the edges of the brush roll window. To clean, hold the solution spray trigger to apply solution on both forward and backward passes.

To dry area rugs faster, release the trigger and clean a second pass without dispensing solution.

NOTE: The RUG button dispenses twice the solution of the HARD FLOOR button to help with area rug cleaning.

TIP: For the most thorough clean, make 4 wet passes and 4 dry passes using overlapping strokes over each area you clean on your rugs.

Maintenance: Empty Dirty Water Tank

[Note to Reviewer: The below or similar graphics depicting the steps may be used with the steps below.]



To release dirty water tank, press down on recessed button on the top of the dirty tank.



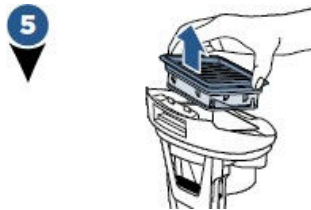
Grab the front handle while pressing down on button and pull dirty water tank away from the unit.



Grasp top of dirty water tank in recessed areas on each side of the filter and pull upward to remove the top of the tank.



Pour dirty water and debris out. Rinse the inside of the dirty water tank.



Remove the filter from the top of the dirty water tank by pulling it up.



Hand wash the vacuum filter and screen with warm water and mild detergent.

7



Rinse the float located at the bottom of the top of the dirty water tank.

8



If the inside area where the dirty water tank sits is dirty, wipe it clean with a rag or towel.

9



Leave parts out to dry before reassembling.

10



Place vacuum filter back into the top of the dirty water tank.

11



Once parts are dry, reassemble and replace the top of dirty water tank.

12



Angle the dirt tank back into body of machine inserting bottom first. Then tilt the top of the dirt tank toward the machine and push into place until you hear a click.

Did You Know?

The Float is what prevents your dirty tank from overflowing. When your dirty tank is full, the float will shut off your suction motor creating a high pitched sound indicating it is time to empty your dirty water tank.

NOTE: Make sure to clean your dirty tank and let all components dry out after each use to keep your product at its best.

WARNING

To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Maintenance: Cleaning the Brush Roll and Brush Chamber

[Note to Reviewer: Instructions and graphics will be displayed here.]

Maintenance: Easy Clean Storage Tray

[Note to Reviewer: Instructions and graphics will be displayed here.]

Machine Storage

Put the unit away in a closet or basement until the next use. Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and will void the warranty.

Troubleshooting

Problem	Possible causes	Remedies
[Title Display]	[Listed causes]	[Suggested fix]

Warranty

[Warranty text will be inserted here.]

Service

[Service contact information will be provided here.]

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