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**JANDY TRUCLEAR™XL**  
**CHLORINE GENERATOR**  
**CONTROLS BACTERIA AND ALGAE**  
**In**  
**Swimming Pool (Spa) Waters**  
**DOMESTIC**

A maximum of 170,000 L of water can be treated with one Jandy TruClearXL unit.  
Maximum output of hypochlorous acid equivalent to 0.80 kg of free available chlorine per day

For swimming pools, a range of 1-3 ppm of free available chlorine must be maintained.  
**AND**

For spas, a range of 3-5 ppm of free available chlorine must be maintained.

**READ THE LABEL AND OPERATING MANUAL BEFORE USING**  
**KEEP OUT OF REACH OF CHILDREN**  
**REGISTRATION NO. 33640 *PEST CONTROL PRODUCT ACT***

**WARNING: operating Jandy TruClearXL without water flow through the cell can cause a buildup of flammable gases which can result in FIRE OR EXPLOSION.**

Zodiac Pool Systems LLC  
2882 Whiptail Loop East #100  
Carlsbad, CA 92010, USA

Zodiac Pool Systems Canada, Inc.  
2-3365 Mainway  
Burlington, ON L7M 1A6, Canada

JANDY TRUCLEAR™XL

Replacement cell for the chlorine generating device Jandy TruClearXL REGISTRATION NUMBER 33640, *PEST CONTROL PRODUCTS ACT*. This cell must only be used on this model of chlorine-generating device.

READ THE LABEL, THE INSTALLATION MANUAL AND OPERATION MANUAL OF THE CHLORINE GENERATING DEVICE JANDY TRUCLEARXL BEFORE USING.

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## **INSTALLATION AND OPERATION MANUAL**

### **WARNING**

Operating Jandy TruClear® XL models without water flow through the cell can cause a buildup of flammable gases which can result in FIRE OR EXPLOSION. READ THE LABEL AND OPERATION MANUAL BEFORE USING. KEEP OUT OF REACH OF CHILDREN.

### **WARNING**

**FOR YOUR SAFETY** - This product must be installed and serviced by a contractor who is licensed and qualified in pool equipment by the jurisdiction in which the product will be installed where such state/ provincial or local requirements exist. The maintainer must be a professional with sufficient experience in pool equipment installation and maintenance so that all of the instructions in this manual can be followed exactly. Before installing this product, read and follow all warning notices and instructions that accompany this product. Failure to follow warning notices and instructions may result in property damage, personal injury, or death. Improper installation and/or operation will void the warranty.

Improper installation and/or operation can create unwanted electrical hazard which can cause serious injury, property damage, or death.

**ATTENTION INSTALLER** - This manual contains important information about the installation, operation and safe use of this product. This information should be given to the owner/operator of this equipment.

### **Maximum Overcurrent Protection – 15A**

**Use Copper Conductors Only**

**Disconnect Power before Opening Service Cover**

**For Outdoor or Indoor Use**

**Electrical Requirements: 120/240 VAC 50/60 Hz 3 WIRE, 4/2 AMP**

**Minimum salt level is 3000 parts per million**

**Controls bacteria and algae in swimming pool water**

**Do not use this device with bromide products**

## **Notice to User**

This pest control product is to be used only in accordance with the directions on the label. It is an offense under the Pest Control Products Act to use this product in a way that is inconsistent with the directions on the label.

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# Section 1. Important Safety Instructions

## READ AND FOLLOW ALL INSTRUCTIONS

### 1.1 Safety Instructions

This device can only be used in swimming pools and swimming pools with a built-in spa. It cannot be used in stand-alone spas. All electrical work must be performed by a licensed electrician and conform to all national, state (provincial), and local codes. When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

#### WARNING

**EQUIPMENT UNDER PRESSURE:** Always turn pump off prior to installing or servicing the power pack or cell. Your pump/filter system is operated under pressure and the pressure must be released before you begin work. Please see your pump/filter owner's manual for further instructions.

#### WARNING

To reduce the risk of electric shock, fire or injury, service should only be attempted by a qualified pool service professional.

#### WARNING

Jandy TruClearXL chlorine generating devices are designed for domestic (residential) swimming pool use only. Contrary use could affect performance, void warranty, and may result in property damage, serious injury, or death.

Operating a chlorine generator without water flowing through the cell may cause a build up of flammable gases, resulting in fire or explosion.

- Keep equipment out of reach of children.
- A damaged supply cord should only be replaced by the manufacturer, service agent or electrician.
- When installing and using this electrical equipment, always follow basic safety precautions.
- Before performing installation, disconnect all power.
- Connect to a circuit that is protected by a ground-fault circuit interrupter (GFCI).
- Do not install within an outer enclosure or beneath the skirt of a hot tub or spa.
- Do not use this device with bromide products.

#### WARNING

Installation must be done in accordance with the National Electrical Code<sup>®</sup> ("NEC<sup>®</sup>" or NFPA-70<sup>®</sup>) in the US, the Canadian Electrical Code ("CEC" or C22.1) in Canada, and/or any other local and national installation codes.

**RISK OF ELECTRIC SHOCK, FIRE, PERSONAL INJURY, OR DEATH.** Connect only to a branch circuit that is protected by a ground-fault circuit interrupter (GFCI). Contact a qualified electrician if you cannot verify that the circuit is protected by a GFCI. Make sure such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is defective. If the GFCI interrupts power to the device without the test button being pushed, a ground current is flowing, indicating the possibility of electrical shock. Do not use the device. Disconnect the device and have the problem corrected by a qualified service representative before using.

A green/yellow grounding wire is provided inside the power pack. To reduce risk of electric shock, connect the ground wire to the grounding wire that is supplying power to the unit.

### **WARNING**

The power pack must be interlocked/interconnected with the pool pump motor power source to ensure that the chlorinator only operates when the pool pump is operating. The flow sensor feature of the Jandy TruClearXL is intended to be used as a backup only and should not be used as the sole source of flow detection.

### **WARNING**

The power pack must be installed at least 2 feet (0.6 m) vertically off the ground.

In the US, the power pack must be installed at least 1.5 m (5 ft.) from the inside wall of your swimming pool or spa; in Canada, the power pack must be installed at least 3 m (10 ft.) from the inside wall of your swimming pool or spa.

The Jandy TruClearXL chlorine generating electrolytic cell must be installed outdoors only. The cell must be installed horizontally with the cord facing upwards to avoid buildup of flammable gases which can result in FIRE OR EXPLOSION.

The cell must be installed as the last piece of equipment in the circulation plumbing system just before the pool.

### **WARNING**

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

### **WARNING**

To reduce the risk of injury, do not remove the suction fittings of your spa or hot tub. Never operate a spa or hot tub if the suction fittings are broken or missing. Never replace a suction fitting with one rated less than the flow rate marked on the equipment assembly.

### **WARNING**

**PREVENT CHILD DROWNING:** Do not let anyone, especially small children, sit, step, lean or climb on any equipment installed as part of your pool's operational system. Locate the components of your operational system at least 1 m (3 ft.) from the pool so children cannot use the equipment to access the pool and be injured or drown.

### **WARNING**

Prolonged immersion in hot water may induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 37 °C (98.6 °F). The symptoms of hyperthermia include dizziness, fainting, drowsiness, lethargy, and an increase in the internal temperature of the body. The effects of hyperthermia include:

- Unawareness of impending danger
- Failure to perceive heat
- Failure to recognize the need to exit spa
- Physical inability to exit spa
- Fetal damage in pregnant women
- Unconsciousness resulting in a danger of drowning

### **WARNING**

#### **To Reduce the Risk of Injury -**

The water in a spa should never exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C (104°F) are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when spa use exceeds 10 minutes.

Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit spa water temperatures to 38°C (100°F).

Before entering a spa or hot tub, the user should measure the water temperature with an accurate thermometer since the tolerance of water temperature-regulating devices varies.

The use of alcohol, drugs, or medication before or during spa or hot tub use may lead to unconsciousness with the possibility of drowning.

Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a spa.

Persons using medication should consult a physician before using a spa or hot tub since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.



## WARNING

People with infectious diseases should not use a spa or hot tub.

To avoid injury, exercise care when entering or exiting the spa or hot tub.

Do not use drugs or alcohol before or during the use of a spa or hot tub to avoid unconsciousness and possible drowning.

Pregnant or possibly pregnant women should consult a physician before using a spa or hot tub.

Water temperature in excess of 38°C (100°F) may be injurious to your health.

Before entering a spa or hot tub measure the water temperature with an accurate thermometer.

Do not use a spa or hot tub immediately following strenuous exercise.

Prolonged immersion in a spa or hot tub may be injurious to your health.

Do not permit any electric appliance (such as a light, telephone, radio, or television) within 1.5 m (5 ft.) of a spa or hot tub.

The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia in hot tubs and spas.

## CAUTION

This device is intended for use with permanent swimming pools and may also be used with hot tubs and spas if so marked. Do not use with storable pools or stand-alone spas. A permanently-installed pool is constructed in or on the ground or in a building such that it cannot be readily disassembled for storage. A storable pool is constructed so that it is capable of being readily disassembled for storage and reassembled to its original integrity.

## CAUTION

It is important to note that certain materials used in and around swimming pools and spas may not be compatible with chemicals commonly used to purify pool and spa water (e.g. acids, chlorine, salt, stabilizers, etc.).

Zodiac Pool Systems, LLC does not warrant or guarantee that the chlorinated water generated by the Jandy TruClearXL chlorine generating device will not damage or destroy certain types of plants, decking, coping and other materials in and around your pool and/or spa. Before selecting materials to be used in and around your pool and/or spa, please discuss all options with your contractor to assess the compatibility of such materials and chemicals.

When mixing acid or other chemicals with water, **ALWAYS ADD THE ACID OR CHEMICALS TO WATER. NEVER ADD WATER TO THE ACID OR CHEMICALS.**

Some helpful considerations may include:

- Choosing plants that can withstand splash out of pool water containing chlorine and/or salt and other water purification chemicals.
- All metal components used in and around a pool should be of a high grade, quality stainless steel.
- Careful selection of masonry products. The porosity and hardness of natural stones varies greatly. Therefore we recommend you consult with your builder or stone contractor on the best choice for stone materials around your pool or spa.
- Sealing all masonry products. Professionals in the stone industry specify that even natural stone, especially when used outdoors, be sealed to prevent weathering, staining, and premature degradation. Consult with your stone or deck contractor for the proper sealer for the masonry products you have selected to use around your pool or spa.
- For the optimal results, sealers should be reapplied on a regular basis. Reapply the protective sealer on a schedule per the manufacturer's instructions.
- Use of chemicals other than those recommended may be hazardous. Follow the chemical manufacturers instructions.

## **WARNING**

To minimize risk of severe injury or death, filter, pump, and/or chlorinator should not be subjected to the piping system pressurization test.

Local codes may require the pool piping system to be subjected to a pressure test. These requirements are generally not intended to apply to the pool equipment, such as filters, pumps, or chlorinators.

Jandy pool equipment is pressure tested at the factory.

If, however, the WARNING cannot be followed and pressure testing of the piping system must include the filter, pump, and/or chlorinator, **BE SURE TO COMPLY WITH THE FOLLOWING SAFETY INSTRUCTIONS:**

- Remove cell and install Pressurizing, Installation and Winterizing Cap (P/N: R0621900) before testing.
- Check all clamps, bolts, lids, lock rings, and system accessories to ensure they are properly installed and secured before testing.
- RELEASE ALL AIR in the system before testing. AIR PRESSURE must NOT be used for pressure testing.
- Water pressure for test must NOT EXCEED 35 PSI.
- Water temperature for test must NOT EXCEED 38°C (100°F)
- Limit test to 24 hours. After test, visually check system to be sure it is ready for operation.

Notice: These parameters apply to Jandy equipment only. For non-Jandy equipment, consult the equipment manufacturer.

**SAVE THESE INSTRUCTIONS**

## Section 2. Getting Started

This manual provides installation and basic operation instructions for the Jandy TruClear® XL Salt Chlorinator.

Read the installation and operation instructions completely before proceeding with the installation. Keep this manual in a safe place for future reference.

### 2.1 Power Center Compatibility

The Jandy TruClearXL chlorine generating cell can only function with the Jandy TruClearXL Smart Power Pack. The Power Pack can be connected to any Jandy automation system using RS- 485

### 2.2 Package Contents

Before starting, check that you have the correct parts as indicated below. If any parts are missing or incorrect, please call your local distributor or technical support at 1-800-822-7933 for assistance.

TruClear Item List		
Item	Description	QTY
	TruClear 45 Chlorine Generating Cell Assembly	1
1	a Universal Union Nut	2
	b 2"-2.5" (50 - 65mm) Union Tailpiece (CPVC)	2
	c Union O-ring	2
2	Saturation Index (LSI) Calculator	1
3	Test Strips	1
4	Installation and Operation Manual	1

Table 2. Salt Cell Kit Contents

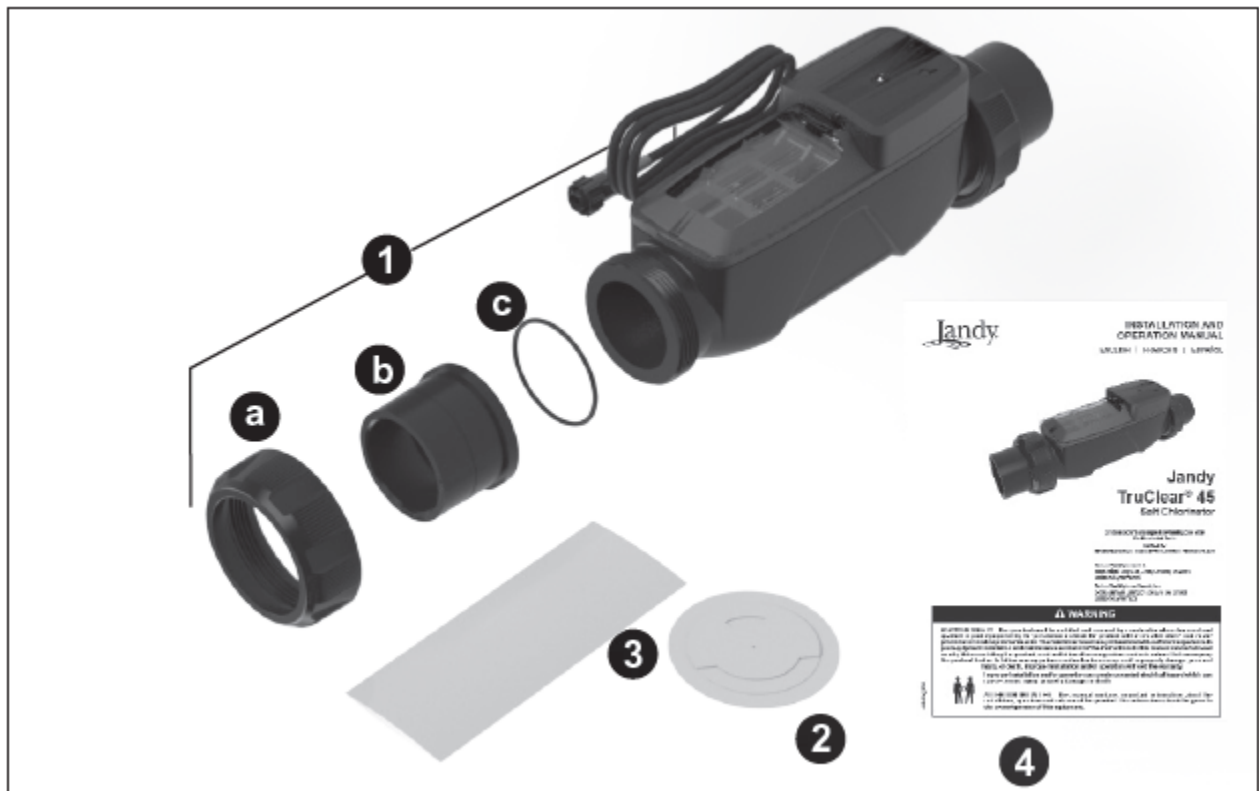


Figure 1. Package Contents

## 2.3 Specifications

### 2.3.1 Dimensions

**419.10 mm (16.5") x 336.55mm (13.25")**

### 2.3.2 Electrical

Electrical Specifications	
Input	120/240 VAC 50/60 Hz, 2.5 AMPS
	240 VAC 50/60 Hz, 1.25 AMPS
Output	28 VDC @ 7.6 AMPS max.
Chlorine	1.64 lb. (744 gm) / 24 Hr.
External Control	ORP/External Control Connector AquaLink RS485 Connector

**Table 4. Electrical Specifications**

## 2.4 Circulation

This section will describe three basic plumbing configurations along with equipment required for each. Please ensure that the cell is the last piece of equipment installed in the circulation system.

### 2.4.1 Single Body

(Pool Only Configurations)

A pool only configuration uses a single filter pump and filter to circulate and filter a single body of water.

### 2.4.2 Dual Body System, Shared Equipment

(Pool & Spa Combination)

A pool & spa combination configuration uses a single filter pump and filter to alternate circulation and filtration between two bodies of water.

### 2.4.3 Dual Body System, Separate Equipment

(Pool & Spa Dual Equipment)

A pool & spa dual equipment configuration uses a filter pump and filter for each body of water, the pool and the spa. Heaters may be shared or plumbed in separately.

## 2.5 Quality Promise

**As industry leaders committed to giving you the perfect pool experience, we-**

Promise to maintain the highest quality standards in all areas of operation.

Promise to use high quality materials and world-class processes to manufacture our products.

Promise that your equipment will arrive completely tested in pool environments, inspected and quality-assured for reliability and durability.

**We stand by our promise.**

Our promise is backed by dedicated support and our written express product warranty.

For technical assistance please call 1-800-822-7933

What you say matters. Tell us what you think by calling 1-760-734-8844 or email [feedback@zodiac.com](mailto:feedback@zodiac.com) for questions or input.

## 2.6 Required Tools and Equipment

Please ensure that the following tools and equipment are available to the installer at the time of install.

### Tools

#### Safety Eyewear

#### Gloves

#### Screwdrivers

#### Combination pliers

#### Tape Measure

#### Voltage meter

#### PVC cutters

#### CPVC Cement

#### ¼" Hex Drive

#### Drill

### 2.6.1 Materials Supplied by the Installer

Flexible Conduit

Conduit Connectors and Reducer Rings

Wire Connectors (wire nuts)

Wire High Voltage #12 AWG Minimum

Mounting Screws

Wall anchors or expansion anchors as needed

High Voltage Breakers

Wire Low Voltage - 4 conductor

Min. #22 AWG Communication Cable (Insulation Colors: Red, Black, Yellow, Green)

## Section 3. Installing the Cell

### WARNING

The Jandy TruClearXL chlorine generating electrolytic cell must be installed outdoors only. The cell must be installed horizontally to avoid buildup of flammable gases which can result in FIRE OR EXPLOSION.

The cell is intended for outdoor installation only. It will need to be installed as the last piece of equipment in the water system.

1. Determine the desired location for the cell as

the last piece of equipment before the return inlet to the pool, on a pipe segment at least 16 inches long. The cell must be mounted upright on pipe which runs within  $\pm 5^\circ$  of level (parallel to the ground). The cell cannot be mounted on a vertical, or sloping pipe.

2. Make the appropriate cuts in the pipe where you will be installing the cell. The gap between the cuts should be 36.83 cm (14.50 inches).

**NOTE** If the flow direction of the water does not match the arrows on the housing, the cell will malfunction.

3. Let the system dry per instructions provided by the cement manufacturer.
4. When the cement is dry, install the cell using the unions. Confirm that the flow indication arrows on the transparent lid correspond with the flow direction of the water in the plumbing system.
5. Start the system and check for proper water flow.

**WARNING**

To avoid property damage, serious injury or death, do not operate the electrolytic cell without water circulation or if cell housing is damaged or improperly assembled.

## Section 4. Wiring

The Jandy TRUCLEARXL cell can only be powered with the TRUCLEARPS power pack. The Jandy TruClearXL Salt Chlorinator is compatible with Jandy Automation systems using RS485 connection. Refer to the Jandy TruClearXL Power Pack manual for detailed wiring instructions.

It is advised that the salt water chlorination system be wired on the same circuit as the filter pump. This will ensure that the cell will not operate in a no flow condition. Operating the cell in a no flow condition will greatly impact the performance and longevity of the cell and could cause a buildup of hazardous gasses.

### **WARNING**

When using electrical products, basic precautions should always be followed, including the following:

- **DANGER: RISK OF ELECTRIC SHOCK WHICH CAN RESULT IN SERIOUS INJURY OR DEATH.** Before attempting installation or service, ensure that all power to the device is disconnected/turned off at the circuit breaker. Connect only to a circuit protected by a ground-fault circuit interrupter (GFCI).
- Grounding is required. The unit should be installed by a qualified service representative and should be properly grounded and bonded (See Section 3.6, Bonding).
- Install to permit access for servicing.
- Select field conductor size appropriately, taking into consideration length of circuit and in accordance with applicable installation codes. Wiring should only be attempted by a qualified professional.

Before To avoid property damage, serious injury or death, do not operate the electrolytic cell without water circulation or if cell housing is damaged or improperly assembled. A buildup of flammable gases which can result in FIRE OR EXPLOSION. The salt water chlorination system must be interconnected with the pool pump motor power source to ensure that the chlorinator only operates when the pool pump is running. The flow sensor feature of the Jandy TruClearXL is intended to be used as a backup only and should not be used as the sole source of flow detection.

### **Caution**

The electronics for the chlorinator are factory wired for 240 VAC service. If the available electrical service is 120 VAC then the power supply wiring must be changed to operate on 120 VAC as shown.

The chlorinator's electronics are powered from the LOAD SIDE of the pool circulation pump relay; therefore, if the available electrical service is 120 VAC, then the pump must also be wired for 120 VAC.

## 4.1 Bonding

The National Electrical Code<sup>®</sup> (NEC<sup>®</sup> in the United States) or the Canadian Electrical Code (CEC in Canada) requires pool equipment to be bonded to each other.

Check your local codes to determine if the NEC or CEC and/or other local installation codes are enforced by the Authority Having Jurisdiction (AHJ in the United States) or the local competent authorities in Canada. A solid, copper 8.37 mm<sup>2</sup> (8 AWG) wire is required, per the NEC and CEC (CEC Requirement is 6AWG), for bonding the power pack to a permanent bonding connection that is acceptable to the local AHJ or the local competent authorities in Canada. Refer to your locally enforced codes for the acceptable bonding wire gauge. Attach the bonding point located on the bottom of the chassis backplate to a common bonding point. Do not use the power pack as the common bonding point. Each piece of non-related pool equipment requiring a ground should also be bonded to the common, approved bonding point. There should be one bonding connection to the power pack. In Canada, the Canadian Electrical Code (CEC) dictates that the bonding conductor be, minimum 13.3 mm<sup>2</sup> (6 AWG).

## 4.2 Split Return Plumbing Instructions: For Infloor Cleaning Systems

If the chlorinator is used with an in-floor cleaning system, it must be installed in a separate dedicated return line or damage to the chlorinator will occur.

**NOTE** Do not install the chlorinator on in-floor systems that do not have a dedicated pool return

## Section 5. Pool Water Preparation

### ATTENTION INSTALLER, PLEASE CHECK WATER CHEMISTRY PRIOR TO OPERATION

Please take a moment to test the water for Total Hardness (TH) before proceeding.

1. Remove Test Strip from foil pouch. Take care not to put wet fingers into the foil.
2. Immerse at a depth of 15 cm (6") for 2 seconds. If testing in a spa make sure the jets are off.
3. Remove with pad face up.
4. Shake once to remove excess water.
5. Wait 10 seconds
6. Compare test strip color to the printed color chart in your test strip packet.

An ideal range is from 200 to 400. If your TH measures 800+ you must adjust water chemistry before operating the cell. Poor water chemistry will lead to rapid calcification and failure of the electrolytic cell.

#### 5.1 Determining Pool Size (Litres)

- **Rectangular Pools**  
Length (metres) x width (metres) x average depth (metres) x 1000 = litres capacity.
- **Circular Pools**  
Radius (metres) x Radius (metres) x 3.14 x average depth (metres) x 1000 = litres capacity.
- **Oval Pools**  
Short Radius (metres) x long radius (metres) x 3.14 x average depth (metres) x 1000 = litres capacity.

#### 5.2 Determining Pool Size (Gallons)

- **Rectangular Pools**  
Length (feet) x width (feet) x average depth (feet) x 7.5 = gallon capacity.
- **Circular Pools**  
Radius (feet) x radius (feet) x 3.14 x average depth (feet) x 7.5 = gallon capacity.
- **Oval Pools**  
Long radius (feet) x short radius (feet) x 3.14 x average depth (feet) x 7.5 = gallon capacity.

## 5.3 Chemistry You Need to Know

- **Chlorine Stabilizer** (cyanuric acid) is needed to maintain proper levels of chlorine. Most non-stabilized chlorine is destroyed by the UV radiation from the sun within two (2) hours. Chlorine stabilizer should be maintained between 30 - 50 ppm. For indoor pools, it is not necessary to add chlorine stabilizer to the swimming pool water.
- **Nitrates** can cause extremely high chlorine demands and will deplete chlorine from your swimming pool. In some cases nitrates may even lower your chlorine levels to zero. Your local pool professional can test for nitrates. Make sure nitrates are not present in your pool.
- **Metals** (some metals) can cause loss of chlorine and stain your pool. Have your local pool professional check for metals and recommend methods of removal.
- **Combined Chlorine (Chloramines)** should not be present in pool water. When organic materials combine with free chlorine, chloramines are formed. This ties up the free chlorine in your pool and does not allow the chlorine in your pool to disinfect. Chloramines also cloud pool water and burn the eyes. Shock to remove chloramines at the initial startup of the pool.
- **Shocking or Super Chlorination** enhances chlorine's ability to oxidize organic waste by eliminating combined chlorine (CC). To measure combined chlorine (CC), subtract the Free Chlorine (FC) from the Total Chlorine (TC). ( $TC - FC = CC$ ).

To determine how much shock (fast dissolving chlorine) it will take to properly shock your pool, you'll need to calculate the Breakpoint Chlorine (BPC) level. To determine the Breakpoint Chlorine (BPC) needed, multiply the Combined Chlorine (CC) level by 10. Then, subtract the Free Chlorine (FC) level.

Here's the Formula:

$$\text{Breakpoint Chlorine (BPC)} = ((\text{CC} \times 10) - \text{FC})$$

for example: If  $\text{FC} = 1.0\text{ppm}$ , and if  $\text{CC} = 0.7\text{ppm}$ , the BPC level would be 6.0 ppm. formula:  $((0.7 \times 10) - 1.0) = 6.0$

Your local pool professional can help with this calculation or can supply you with test kits that can provide this information. Running your unit at 100% for 24 hours may also help you achieve breakpoint chlorination. If diminished water clarity or evidence of algae persists, your local pool dealer may suggest additional steps to sanitize your pool water and eliminate chloramines.

Proper Water Balance is key to your enjoyment of your pool or spa experience and to the long life of your cell.

- The pH of your pool or spa's water is the measure of whether water is either acidic or scale forming. Cold water is typically more acidic, while hot water is more scale forming. The ideal range for pH in either a pool or a spa is 7.4 to 7.6 regardless of temperature. If pH is allowed to rise, above 7.6 and the chlorine generator is operating, calcium in the water may coat the metal plates in the cell. This could restrict the flow of water resulting in reduced efficiency and possibly damage the cell. If the pH is allowed to drop below 7.4, the water will become more acidic and will dissolve the metal components in the pool plumbing with the metal plates in the cell being a prime target.
- Total Dissolved Solids (TDS).** Adding salt to pool water will raise the TDS level. While this does not adversely affect the pool water chemistry or clarity, the pool water professional testing for TDS must be made aware salt has been added for the sanitizing system. The individual performing the TDS test will then subtract the salinity level to arrive at the correct TDS level.
- New pool water** in a recently filled or newly refinished pool may contain undesirable matter which could interfere with the salt water chlorinator's ability to sanitize properly. Make sure the water is tested by a pool professional and properly balanced before turning on the chlorinator system. New plaster pools have a constant acid demand for six (6) months. Test often and maintain a proper pH to avoid excess scaling of the cell.
- Langelier Saturation Index** is a standard method of determining the potential of your pool water to be corrosive or scale forming. PH, Total Alkalinity (TA), temperature, Calcium Hardness and Total Dissolved Solids (TDS) play a role in the calculation of the final saturation rating.

**5.3.1 NOTE** On initial startup of a pool, it is best to shock using an alternate source, i.e., use a shock treatment available at your local pool supplier.

Saturation Index = pH + AF + CF + TF -12.1*					
A-Factor=(AF), C-Factor=(CF), T-Factor=(TF)					
Total Alkalinity		Calcium Hardness		Temperature	
A-Factor		C-Factor		T-Factor	
PPM	Factor Value	PPM	Factor Value	°F	Factor Value
5	= 0.7	5	= 0.9	32	= 0.0
25	= 1.4	25	= 1.0	37	= 0.1
50	= 1.7	50	= 1.3	46	= 0.2
75	= 1.9	75	= 1.5	53	= 0.3
100	= 2.0	100	= 1.6	60	= 0.4
150	= 2.2	150	= 1.8	66	= 0.5
200	= 2.3	200	= 1.9	76	= 0.6
300	= 2.5	300	= 2.1	84	= 0.7
400	= 2.6	400	= 2.2	94	= 0.8
800	= 2.9	800	= 2.5	105	= 0.9

A saturation index of 0 is perfectly balanced  
 A negative saturation index has corrosive tendencies  
 A positive saturation index has scaling tendencies  
 A saturation index of +0.3 or -0.3 is ideal  
 \*-12.1 should be changed to -12.2 if Total Dissolved Solids (TDS) measure at 1,000 ppm or greater

### 5.4 Optimum Pool Water Conditions

In accordance with the Association of Pool and Spa Professionals® (APSP®) standards, we recommend the following water balance conditions be maintained on an on-going basis to protect the pool finish and the equipment and to ensure the pleasing appearance of the water. The Jandy TruClearXL is warranted to operate properly only if the following conditions are met:

- Free Chlorine:** Ideal levels should be 1.0 - 3.0 ppm.
- Combined Chlorine (Chloramines):** None. Use shock (fast dissolving chlorine to remove all chloramines).
- pH:** 7.4 - 7.6 (Use muriatic acid to lower pH and soda ash to raise pH).
- Chlorine Stabilizer (Cyanuric Acid):** 30 - 50 ppm (for outdoor pools only).
- Total Alkalinity:** 80 - 120 ppm (U.S.); 100 - 120 ppm (Canada)
- Calcium Hardness:** 200 - 400 ppm
- Metals (Iron, Manganese):** None
- Nitrates:** None
- Phosphates:** None
- Temperature:** Above 60°F (16°C)

### 5.5 Collecting a Water Sample

To properly collect a water sample for use with your home test kit or to be taken to local pool dealer there are



some good practice suggestions that should be followed.

- Never use glass containers in the pool area.
- Choose a location well away from the return fittings that are bringing water back to the pool.
- Take the container and turn it upside down to trap air and then turn the container upright 46 cm (18 in.) below the surface of the water. Bring container to the surface and cap the container..

- Low salt concentration below 2,500 ppm will cause premature cell failure.
- High salt concentration above 6,000 ppm may cause corrosion damage to pool fixtures.

## 5.6 Salt (NaCl Sodium Chloride)

### When to add salt

Add salt to the pool if the salt is too low (see Table 1). For a new pool or newly resurfaced pool it is recommended to wait at least 30 days (surface should be completely cured) before adding salt. Do not run the chlorinator at this time. Manually chlorinate the pool.

Contact your dealer for recommendations. Follow the pool surface manufacturer's guidelines for your particular pool. For vinyl and fiberglass pools, salt can be added at start up.

### What Type of Salt to Use



- The purer the salt, the better the life and performance of the electrolytic cell. Use a salt that is at least 99.8% pure NaCl. The salt is an evaporated, granulated, food quality, non-iodized salt. Consult your pool store.
- Avoid using salt with anti-caking agents (sodium ferrocyanide, also known as YPS or yellow prussiate of soda) that could cause some discoloration of fittings and surface finishes in pool.
- Water conditioning salt pellets are compressed forms of evaporated salt and may be used but will take longer to dissolve.
- **Do not** use calcium chloride as a source of salt. Use sodium chloride only.
- **Do not** use rock salt because insoluble impurities mixed with the rock salt can shorten the life of the unit.

### How Much Salt to Use

Use salinity test strips, a TDS/salinity meter, or another reliable method to test the salinity of the pool water. Once the existing salinity has been established, use Table 1 to determine the amount of salt to add to reach the desired level. Be conservative when adding salt as it is easier to add more if needed than it is to dilute if there is too much salt.

- 3,000 ppm of salt is recommended for optimum water conditions.

## How to Add Salt to the Pool

1. Turn on pump to circulate pool water.
2. **IMPORTANT** - Turn the power pack off by pressing and holding the ON/Off button for 6 seconds.
3. Test the water for salinity level using test strips, electronic meter, or by your local pool professional.
4. Use the Table 1 to determine the amount of salt to add. Be conservative when adding salt as it is easier to add more if needed than it is to dilute if there is too much salt.
5. Disperse salt into pool. Do not add through skimmer, main drain, or surge tank. Brush the salt around the pool to facilitate dissolving. Circulate filter system for 24 hours to ensure even distribution.
6. After 48-72 hours, verify correct salt reading by testing the water salinity level using test strips, electronic meter, or by your local pool professional.
7. When the salinity level is correct, turn the power pack on. Press the  buttons to set the desired production rate. 

**NOTE** For a new pool or newly resurfaced pool it is recommended to wait at least 30 days (surface should be completely cured) before adding salt. Follow the pool surface manufacturers guidelines for your particular pool. For vinyl and fiberglass pools, salt can be added at start up.

**Table 5. Approximate Pounds and Kilograms of Salt Needed to Obtain 3.0 gpl (3,000 ppm)**

Current Salt Level ppm	Pool/Spa Size - Litres (US Gallons)					
	38,000 L (10,000 gal)	57,000 L (15,000 gal)	76,000 L (20,000 gal)	95,000 L (25,000 gal)	114,000 L (30,000 gal)	132,000 L (35,000 gal)
0	114 kg (250 lbs)	170 kg (376 lbs)	227 kg (501 lbs)	284 kg (626 lbs)	341 kg (751 lbs)	397 kg (876 lbs)
250	104 kg (229 lbs)	156 kg (344 lbs)	208 kg (459 lbs)	260 kg (574 lbs)	312 kg (688 lbs)	364 kg (803 lbs)
500	95 kg (209 lbs)	142 kg (313 lbs)	189 kg (417 lbs)	237 kg (522 lbs)	284 kg (626 lbs)	331 kg (730 lbs)
750	85 kg (188 lbs)	128 kg (282 lbs)	170 kg (376 lbs)	213 kg (469 lbs)	256 kg (563 lbs)	298 kg (657 lbs)
1000	76 kg (167 lbs)	114 kg (250 lbs)	151 kg (334 lbs)	189 kg (417 lbs)	227 kg (501 lbs)	265 kg (584 lbs)
1250	66 kg (146 lbs)	99 kg (219 lbs)	132 kg (292 lbs)	166 kg (365 lbs)	199 kg (438 lbs)	232 kg (511 lbs)
1500	57 kg (125 lbs)	85 kg (188 lbs)	114 kg (250 lbs)	142 kg (313 lbs)	170 kg (376 lbs)	199 kg (438 lbs)
1750	47 kg (104 lbs)	71 kg (156 lbs)	95 kg (209 lbs)	118 kg (261 lbs)	142 kg (313 lbs)	166 kg (365 lbs)
2000	38 kg (83 lbs)	57 kg (125 lbs)	76 kg (167 lbs)	95 kg (209 lbs)	114 kg (250 lbs)	132 kg (292 lbs)
2250	28 kg (63 lbs)	43 kg (94 lbs)	57 kg (125 lbs)	71 kg (156 lbs)	85 kg (188 lbs)	99 kg (219 lbs)
2500	19 kg (42 lbs)	28 kg (63 lbs)	38 kg (83 lbs)	47 kg (104 lbs)	57 kg (125 lbs)	66 kg (146 lbs)
2750	9 kg (21 lbs)	14 kg (31 lbs)	19 kg (42 lbs)	24 kg (52 lbs)	28 kg (63 lbs)	33 kg (73 lbs)
3000	Optimum	Optimum	Optimum	Optimum	Optimum	Optimum

**Table 6. Approximate Pounds and Kilograms of Stabilizer Needed to Obtain 50 ppm**

Current Cyanuric Acid Level-ppm	Pool/Spa Size Litres(US Gallons)					
	38,000L (10,000gal)	57,000L (15,000gal)	76,000L (20,000gal)	95,000L (25,000gal)	114,000L (30,000gal)	132,000L (35,000gal)
0	1.9 kg (4.2 lbs)	2.9 kg (6.3 lbs)	3.8 kg (8.4 lbs)	4.8 kg (10.5 lbs)	5.7 kg (12.6 lbs)	6.7 kg (14.8 lbs)
10	1.5 kg (3.4 lbs)	2.3 kg (5.1 lbs)	3.1 kg (6.7 lbs)	3.8 kg (8.4 lbs)	4.6 kg (10.1 lbs)	5.4 kg (11.8 lbs)
20	1.1 kg (2.5 lbs)	1.7 kg (3.8 lbs)	2.3 kg (5.1 lbs)	2.9 kg (6.3 lbs)	3.4 kg (7.6 lbs)	4.0 kg (8.9 lbs)
30	0.8 kg (1.7 lbs)	1.2 kg (2.5 lbs)	1.5 kg (3.4 lbs)	1.9 kg (4.2 lbs)	2.3 kg (5.1 lbs)	2.7 kg (5.9 lbs)
40	0.4 kg (0.8 lbs)	0.6 kg (1.3 lbs)	0.8 kg (1.7 lbs)	1.0 kg (2.1 lbs)	1.2 kg (2.5 lbs)	1.3 kg (3.0 lbs)

**NOTE** For indoor pools, it is not necessary to add chlorine stabilizer to the swimming pool water.

## Section 6. Operating Instructions

### 6.1 Control Panel Turning Power Pack On/Off (Manually)

To turn the Jandy TruClearXL chlorine generating device on or off press the on/off button.

A quick press will place the chlorinator into “standby” state. While in “standby” mode a quick press will return to “chlorinating” mode. If held down for 6 seconds it will completely power down.

**NOTE** Because the power pack is wired to the pump’s power source, the power pack can only be turned on when the pump is turned on.

### 6.2 Turning Power Pack On/Off (Using the Pump’s External Timer)

If the power pack is wired to the pump’s external timer and the power to the unit is on, the power pack will automatically turn on and off when the pump turns on and off (see Section 3.5). When the power pack is wired as such, the only setting that must be set manually is the chlorine output level (see Section 5.4).

### 6.3 Chlorine Output Level

When setting the chlorine output level, the factors to consider are:

- number of gallons in the pool
- number of bathers (bather load)
- amount of pollen and dust going in the water
- number of hours the pump runs
- whether you are using a single or variable speed pump
- climate and water temperature
- amount of rain water entering the pool.

A good starting point for pools at 57,000L (15K) gallons and under should be 40%. Pools closer to the 95,000 L 114,000 L (25K to 30K gallons) should use 60% as a starting point.

If you find that these levels do not provide the 1 - 3 PPM chlorine residual that is desired, then raise the output level higher to compensate.

If you find that output level is approaching 90% to 100% and testing the pool water shows no or very low chlorine residual, your pool may need to be manually shocked due to a waste load that has built up in the pool water that is overwhelming the chlorine you are supplying to the pool. Another cause may be the lack of Cyanuric Acid (CYA) at appropriate levels to protect the chlorine from the UV rays of the sun.

**NOTE** The unit only runs while your pump is running. More pump runtime will result with more chlorine in the water.

With all the variables mentioned above, it may take you a couple weeks to find the right production rate for your pool.

To adjust the output level, follow these steps:

1. Turn the power pack on by pressing the on /off button.

2. Press the up down buttons to reach the desired output level. The minimum setting is 10%. The output can be adjusted in increments of 5% up to 100%. This controls the amount of run time for the cell.

### 6.4 BOOST/LOW Mode

The BOOST mode can be used to maximize chlorine output for a short period of time. To activate BOOST mode, press the up and down buttons simultaneously. The boost will turn off after 24 hours. To turn off BOOST mode manually, press the left button.

The LOW mode can be used to minimize chlorine output while activated. To activate LOW mode, press the down and right buttons simultaneously. The LOW mode will stay on indefinitely. To turn off LOW mode, press the left button

### 6.5 Polarity Reversal

The Jandy TruClearXL chlorine generating device is a reversible polarity cell which means that the cell will periodically switch its polarity to help prevent any build up of calcium on the cell plates. This is sometimes referred to as the automated cell cleaning feature. During the transition between changing its polarity there is a brief period when the cell will not produce any chlorine. Once it has changed polarity, it will continue to make chlorine.

The default reversal time is three hours. To change the reversal time, press and hold the up and down arrows simultaneously to enter the service mode. Press the right arrow key once to select “Cyc=”. Use the up button to cycle between three and five hour cycles. Press the left button to exit.

**NOTE** ‘CLEANING’ will be displayed on the screen during the ‘WAIT’ period. The output level indicator will remain as set during the cleaning period.

#### CAUTION

Never use dry acid to adjust pH in arid geographic areas with excessive evaporation and minimal dilution of pool water with fresh water. A build up of by products can damage the electrolytic cell.

**IMPORTANT** Always test the chlorine levels of your pool before each use. During heavy usage where bather load is increased, chlorine levels may deplete quickly and require more adjustments. Monitor the chlorine closely, and take appropriate measures in order to maintain the recommended 1 - 3 ppm free chlorine residual.

## Section 7. Maintenance

Before servicing the Jandy TruClearXL chlorine generating device please ensure you have read and understood the Important Safety Instructions section.

### 7.1 Weekly

1. **Chlorine Test.** Test pool water chlorine level with a reliable test kit. Maintain an ideal range by adjusting the chlorine output level on the power pack (see Section 5.4) or if necessary, by supplementing the chlorinator with additional dry or liquid chlorine. The recommended free chlorine level is 1 - 3 ppm. See section 4.5 for instructions on collecting a water sample.

**NOTE** Never use glass containers in the pool area. Broken glass becomes difficult to see under water.

2. **pH Level Test.** Test the pH level of your pool with a test kit. If necessary, adjust to maintain a pH level of 7.4 - 7.6 (see Section 4.3).
3. **Total Alkalinity Test.** Test pool water for total alkalinity with a test kit. Take steps necessary to maintain an alkalinity of 80 - 120 ppm (U.S.) or 100 - 120 ppm (Canada) (see Section 4.3).
4. **Calcium Hardness.** Test pool water for calcium hardness level using test kit or by having a water sample tested by a pool professional. Adjust as necessary to maintain a calcium hardness of 175 - 400 ppm (see section 4.3).

### 7.2 Monthly

1. **Check the cell.** It is recommended that the cell be inspected every month for scale and/or calcium deposits. Light colored, crusty deposits known as scale will form in excessively hard water or from pool water that is out of balance. Following the installation of the Jandy TruClearXL chlorine generating device, check the cell once a month for signs of scale. Hold the plate bundle to a light source so the light can be seen between the plates. If the light is easily seen through the plates and/or a small amount of scale is visible, the cell does not need to be cleaned. Reinstall.  
On the other hand, if the light is barely visible through the plates or the light is totally blocked by scale, then the cell needs to be cleaned. See Section 6.3 for instructions.

**NOTE** Excessive cleaning can shorten the life of your cell.

2. **Salt Level Test.** Use salinity test strips, a TDS/salinity meter, or another reliable method to test the salinity of the pool water. Once the existing salinity has been established, use Table 1 to determine the amount of salt to add to reach the desired level. Be conservative when adding salt as it is easier to

add more if needed than it is to dilute if there is too much salt. If the salinity level of the pool is correct and the salt LED does not go out, see Section 7. Troubleshooting.

3. **Pool Water Sample.** Take water sample to local pool store for testing.
4. **Stabilizer (Cyanuric Acid).** Test pool water stabilizer (cyanuric acid) level using a test kit or by having a water sample tested by a pool professional. Maintain ideal range of 30 - 50 ppm. Follow your pool professional's recommendations and check all local and federal regulations to ensure that the ideal range is suitable for your specific conditions. For indoor pools, it is not necessary to add chlorine stabilizer to the swimming pool water.
5. **Metals Test.** It is recommended that the pool water be tested periodically for the presence of metals such as iron, and manganese. These metals should not be present in the pool water. If those metals are present, contact your local pool professional.

#### CAUTION

Disconnect power to the system at the main circuit breaker before performing this procedure to avoid risk of electric shock which can result in property damage, severe injury or death.

### 7.3 Cleaning the Cell

If the cell has a tendency to scale, it is recommended that every month the cell be removed and inspected for scale formation and/or debris. Some filters allow debris to pass through to the cell which could lodge between the plates in the cell. A small amount of scale formation is normal. If by looking through the cell it is observed that there is excessive scale formation between the plates or debris is present, the cell must be cleaned as follows:

1. Ensure that all power to the power pack and the controller is turned off at the circuit breaker.
2. Before removing the cell for cleaning, shut off any necessary valves to prevent any water loss.
3. Open the air relief valve on the filter to release any pressure in the pool system.
4. Loosen the ring and remove the cell.
5. With protective glasses and gloves on, add one (1) part muriatic acid to ten (10) parts water in a small bucket and mix the cleaning solution together.

- Submerge the cell into the cleaning solution.

**⚠ CAUTION**

- When cleaning the cell, wear protective eyeglasses and gloves.
- When mixing acid with water, prepare the solution by **ALWAYS ADDING ACID TO WATER. NEVER ADD WATER TO ACID.**
- Never use undiluted Muriatic acid. Always use the recommended mixture of Muriatic acid and water.

- A foaming action will begin, which is caused by scale (calcium carbonate) being dissolved from the plates. If foaming action does not begin, the cell does not need to be cleaned (STOP THE CLEANING PROCESS - go to the step 10). Otherwise allow the cell to remain in the solution until the foaming has stopped (approximately 5 - 10 minutes).

**NOTE** Do not use a screwdriver or any other metal object to remove calcium deposits.

- Flush the cell with fresh water and perform the inspection again. If considerable blockage is still present, then re-submerge the plates back into the cleaning solution, flush and reinspect.
- After the cell has been cleaned, dispose of the solution according to local regulations.
- Rinse the cell thoroughly with clean tap water and inspect. If deposits are still visible on the electrolytic cell, repeat step 6.

**NOTE** Excessive acid washing will damage the electrolytic cell. **Do not leave in acid for more than 30 minutes.**

- Once the cell is clean, reattach the cell as described in Section 3.4.

**⚠ WARNING**

Do not energize or operate the unit if the cell housing is damaged or improperly assembled.

## 7.4 Winterizing

**NOTE** Do not use Ethylene Glycol (anti-freeze) in the system.

Very little chlorine is needed in cold water. Operating the chlorinator below 13°C (55°F) is not recommended. Operating the chlorinator in cold water can dramatically shorten the life of the cell.

If preventative measures are not taken, freezing water may cause severe damage to the cell. Prevent freeze damage to the cell by running pump continuously or winterize pool by draining water from pump, filter, and all intake and return lines. Remove the cell, clean it and store it indoors.

During prolonged periods when the water will be less than 13°C (55°F), the unit should be turned off and a chlorine floater or erosion feeder should be used by putting a small number of tablets in either of these devices until the water temperature increases. Doing this will lengthen the cell life and provide better performance when water conditions are more optimal.

## Section 8. Troubleshooting

### WARNING

Always turn pump off prior to attempting service or repair. Your pump and filter system is operated under pressure and pressure must be released before you begin to avoid system damage or personal injury. Open the air relief valve on your pool filter to release the pressure in the system.

### 8.1 Jandy TruClearXL Cell LEDs and Display Messages

<b>Cell LED Color</b>	<b>Status</b>	<b>Description</b>	<b>Output Chlorinating = On Not Chlorinating = Off Resting = Off</b>	<b>Displayed Message Line 1 - Line 2</b>
Green	Good	Start up message #1	Off	Hello (if English) - Press up to change
Green	Good	Start up message #2	Off	Hello (if English) - Press up to change
Green	Good	Language selection sub-menu	Off	Hello (if English) - Press up to change
Green	When the associated pump is off, or at 0 RPM's.	Standby	Off	Standby - [blank]
Green	Good	Chlorination	On	Chlorinating - [output level]%
Red	Low Salt	PIB has detected a low salt condition	Off	Check Salt
Green	High Salt	Salt level is above XXXX	On	N/A
Red	Short	<ul style="list-style-type: none"> <li>When the system is running within a valid chlorination window and detects a cell short circuit or overload (conductivity problem).</li> <li>High salt</li> </ul>	Off	Check Salt and Inspect Cell
Red	Not Level	Cell is not level (+/- 5 degrees out of alignment).	Off	Check Cell Orientation
Red	Low Temp	Turn off at 55F and below	Off	Cold Water

<b>Cell LED Color</b>	<b>Status</b>	<b>Description</b>	<b>Output Chlorinating = On Not Chlorinating = Off Resting = Off</b>	<b>Displayed Message Line 1 - Line 2</b>
Red	No Flow or Low Flow	When the system detects an absence of flow while operating within a valid chlorination cycle.	Off	Cold Water
Red	Cell Open Circuit	<ul style="list-style-type: none"> <li>When the system is running within a valid chlorination window and detects a cell open circuit or disconnection (electrical problem).</li> <li>No water in cell.</li> </ul>	Off	Check Cell Connection
Red	No Communication	There is no communication between cell and power pack/automation.	Off	Check Cell Connection
Red	PIB Overheating		Off	Over Temp / Cool Down
Green	Resting	Occurs when output % is less than 100% and cell is not producing chlorine but is in an active chlorination cycle.	Off	Cell Resting - [output level]%
Red	Not Authentic		Off	Faulty Cell
Green	Cell Reversing	Time when cell reverses charge on plates	Off	Cell Reversing - [output level]%

## 8.2 Problems and Corrective Action

<b>Problem</b>	<b>Possible Cause</b>	<b>Corrective Action</b>
<b>Low or no chlorine.</b>	Low stabilizer (cyanuric acid) level in pool water (for outdoor pools only).	Add stabilizer to maintain 30 - 50 ppm. Follow your pool professional's recommendations and check all local and federal regulations to ensure that the ideal range is suitable for your specific conditions. (see Table 6).
	pH not within recommended range.	Chlorine does not operate as well as a sanitizer if the pH is not within range. This can cause a higher chlorine demand. The ideal range for pH is 7.4 - 7.6 (Use muriatic acid to lower pH and soda ash to raise pH).
	Insufficient operating hours of the unit.	Increase the system operating time per day.
	Chlorine output percentage set too low.	Increase chlorine production by pressing the Output button (see Section 6.3).



<b>Problem</b>	<b>Possible Cause</b>	<b>Corrective Action</b>
	Temporary loss of chlorine due to heavy organic load - rain, leaves, fertilizer or heavy bather load. Pets using pool.	Set chlorine production to 100% and set the pump and the cell to run for 24 hours. After 24 hours, recheck chlorine levels. If still too low, super chlorinate with alternate source to achieve Breakpoint Chlorination (BPC). Your local pool dealer can assist with this if you take to them a sample of your water.
	Low (less than 3,000 ppm) salt level in pool water.	Use salinity test strips, a TDS/salinity meter, or another reliable method to test the salinity of the pool water. Once the existing salinity has been established, use Table 1 to determine the amount of salt to add to reach the desired level. Maintain a salinity level of 3,000 ppm.
	High nitrate level.	Contact a pool professional.
	Metals present in pool water.	Contact a pool professional.
	New pool water. Not shocked properly upon startup.	Super chlorinate the pool.
	Clogged or dirty cell.	Remove cell for inspection and clean if necessary (see Section 6.3).
<b>Chlorine level too high. (above 7.0 PPM)</b>	Chlorine output percentage set too high.	Decrease chlorine production rate by pressing the Output button (see Section 6.3)
	Power pack and cell turned on too long.	If chlorine output is set at the lowest setting and it consistently provides excessive chlorine levels, decrease operation time as much as necessary.
<b>No display on LCD (screen is blank).</b>	No power to unit.	Check the connection to the pump timer. Check if GFCI tripped.
<b>Display says “No Flow”. Caused by insufficient water flow through the cell.</b>	Caused by insufficient water flow through the cell. <b>NOTE</b> When the Flow light is on, the chlorine output will be turned off.	Check and clean the pump and skimmer baskets.
	Dirty filter.	Clean the filter.
	Poor connection between cell and power pack	Check for secure connection to power pack
	Closed valves.	Check and correct all valve alignments.
	Pump fails to provide sufficient water flow.	Check for correct operation of the pump. Make sure pump is sized properly for required flow rate.
<b>The display says “Check Salt”.</b>	Salt level is well below 2,500 ppm, depending on water temperature.	Maintain a salinity level of 3,000 ppm - 3,500 ppm (see Section 5.6 or contact your local pool professional).
	Calcium buildup in the cell	Clean the Cell

Problem	Possible Cause	Corrective Action
	<p><b>NOTE</b> Salinity readings are taken after 5 minutes and at regular 5 minute intervals. The Salt warning will turn on when the salt level drops well below 2,500 ppm and it will remain on until the salt level is raised to 3,000 ppm or slightly above.</p>	
	Cell life expired.	Replace the cell.
		<p><b>NOTE</b> Salt levels above 4,500 ppm may cause corrosion damage.</p>
<b>Salt level too low.</b>	Not enough salt added to pool.	Add salt to pool until salinity returns to 3,000 ppm (see Section 5.6).
	Leak in pool.	Repair pool.
<b>Salt level too high.</b>	<p>Too much salt has been added to pool.</p> <p>Metal debris caught between plates or cell plates that may be touching.</p>	<p>Verify salt levels by testing. Using the most reliable method available i.e. taking sample to pool dealer before taking any dilution action. Backwash or partially drain pool and dilute with fresh water until salinity returns to 3,000 ppm - 3,500 ppm.</p> <p>Remove any debris caught between plates by using a garden hose under moderate pressure. If plates are loose and touching, replace the cell.</p>
<b>Strong Chlorine odor.</b>	<p>Presence of excess chloramines (combined chlorine).</p> <p>Chlorine is an oxidizer, which means that organic waste is being removed from the water into the air. Strong odors are a part of this process. If these odors persist longer than 12 hours, take a water sample to your local pool dealer.</p>	Manually shock the pool (see Section 5.3).
<b>Cloudy water, slimy walls of pool.</b>	Combined algae and bacteria growth.	Brush down the affected walls and then manually shock the pool (see Section 5.3).
<b>Eye and/or skin irritation.</b>	Improper water balance.	Balance the water to recommended levels in Section 5.4.
	High chloramine levels	<p>Raise production rate to 100% and run pump for 24 hours.</p> <p><b>DO NOT SWIM DURING THIS TIME</b></p>
<b>Scale formation on pool equipment.</b>	<p>High calcium hardness.</p> <p>Incorrect pH causing minerals to come out of solution.</p>	<p>Dilute pool with fresh water. Consult your pool professional regarding use of a sequestering agent.</p> <p>Adjust total alkalinity to 80 - 120 ppm (U.S.) or 100 - 120 (Canada). Then adjust pH to within the range 7.4 - 7.6 (see Section 5.4).</p>

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# POWER PACK

## WARNING

**Risk of electric shock which can result in serious injury or loss of life:** Before attempting to install or service, ensure that all power to the circuit supplying power to the system is disconnected or turned off at the circuit breaker. All wiring must be done in accordance with the National Electrical Code® (NEC)®, NFPA-70®.

In Canada, the Canadian Electrical Code (CEC), CSA C22.1, must be followed. All applicable local installation codes and regulations must be followed.

### Mounting Location

1. Determine an installation location that is protected from pressurized water spray from sprinklers and from mechanical impact.
  - Must be near the equipment pad.
  - At least 61cm (2') above the ground.
  - At least 1.5m (5') away from inside edge of the pool or spa in the US.
  - In Canada, at least 3m (9.8') away from the inside edge of the pool or spa.
2. The power pack must be within 4.5m (15') of the cell to accommodate the DC power supply cable run.
3. The power pack location must be inaccessible to children.
4. Consult and comply with any and all local, provincial and national installation codes and/or regulations that are applicable, as may be enforced by the local Authorities Having Jurisdiction (AHJ's) or competent authority in Canada.

### SURFACE MOUNTING

1. Remove the heavy duty mounting brackets fastened to the back of the power pack by removing the four screws.
2. Use the upper mounting bracket as a guide to mark the mounting surface.
3. Drill the mounting surface and install expansion anchors as needed for the upper bracket.
4. Rotate the mounting brackets 180° and install on the power center.
5. Hang the power pack from the top bracket.
6. Mark the mounting surface for the installation of the lower screws.
7. Remove the power pack from the mounting surface.
8. Drill the mounting surface and install anchors as needed.
9. Hang power pack from the upper bracket and install lower screws

### WIRING

The cell transformer is dual voltage and has a voltage selector switch. The switch is factory set to 240VAC and can be switched to 120VAC. Confirm that the switch is set to the desired voltage.

Open the power pack, loosen the screw in the center of the dead panel and flip the panel down.

Run 12 AWG (3.3mm<sup>2</sup>) insulated wire and flexible conduit from the LOAD side of the pool pump timer/automation relay so that the Jandy TruClearXL will only receive power when the pool pump is turned on.

Attach L1 and L2/Neutral to the inputs on the top right corner of the Power Interface Board (PIB).

Connect the ground to the bonding lug located above the PIB.

Connect the cell cable to the threaded port on the bottom of the power pack.

Use the RS485 connection to connect to an automation system.

A lug marked "BONDING LUG" is provided on the external surface. To reduce the risk of electric shock, connect the local common bonding grid in the area of the pool or spa to this terminal with an insulated or bare copper conductor not smaller than No. 8 AWG in US, 6 AWG in Canada.

## Setting the Chlorine Output Level

Factors to consider:

- number of gallons in the pool
- number of bathers (bather load)
- pollen and dust concentration
- number of hours the pump runs
- single or variable speed pump use
- climate and water temperature
- amount of introduced rain water Pools at <57,000 L (15K gallons) start at 40%. Pools at 95,000 L – 114,000 L (25K - 30K gallons) start at 60%.

If these levels do not result in 2 - 4 PPM chlorine residual, raise the output level.

If the output level is >90% and tested water shows insufficient chlorine residual, you may need to shock the pool or add Cyanuric Acid (CYA) to protect against UV degradation.

More pump runtime will result in more chlorine in the water.

It may take several adjustments over several days to find the right production rate for your application.

\*When connected to an automation system via RS485, full control of the Jandy TruClearXL system is given over to the automation controller. No functionality will persist at the Jandy TruClearXL UI. In order to control the Jandy TruClearXL from the UI, the automation system must first be placed into service mode.